

Eaton Service packages for Marine Customers

Grow your autonomy on board



EATON

Powering Business Worldwide

Control your on-board power, globally

Eaton offers service options for marine end customers to provide a support package which helps to increase the ability of the on-board electricians suitably trained to independently maintain and service their UPSs in the vessel at all times.

There are two service packages to choose from, Maintain and Repair packages, depending on the level of autonomy you wish to gain. Initially, with the package you will receive training for the local personnel and a spare parts kit, and the yearly contract that allows you e.g. 24/7 hotline service and firmware upgrades.

MAINTAIN service package

To commission and run the periodical preventive maintenance independently



1-day Maintain training to receive the needed skills for running the Preventive Maintenance for UPS and Battery



Maintain spare parts kit: Includes the parts needed for standard Preventive Maintenance and main consumable parts to be replaced in the UPS in the first years



Yearly Maintain Contract:



FW upgrades



Global 24/7 hotline + Remote assistance within 24h by an Eaton expert



Online training

REPAIR service package

To run basic corrective service independently in addition to Maintain service package and to receive additional benefits



2-3-days Repair training to receive the needed skills for running Preventive maintenance and basic corrective service (extraordinary maintenance) for UPS and Battery



Repair spare parts kit: In addition to the Maintain package, it includes the parts needed for basic corrective service (extraordinary maintenance)



Yearly Repair Contract:



FW upgrades



Global 24/7 hotline + Remote assistance within 8h by an Eaton expert



Online training



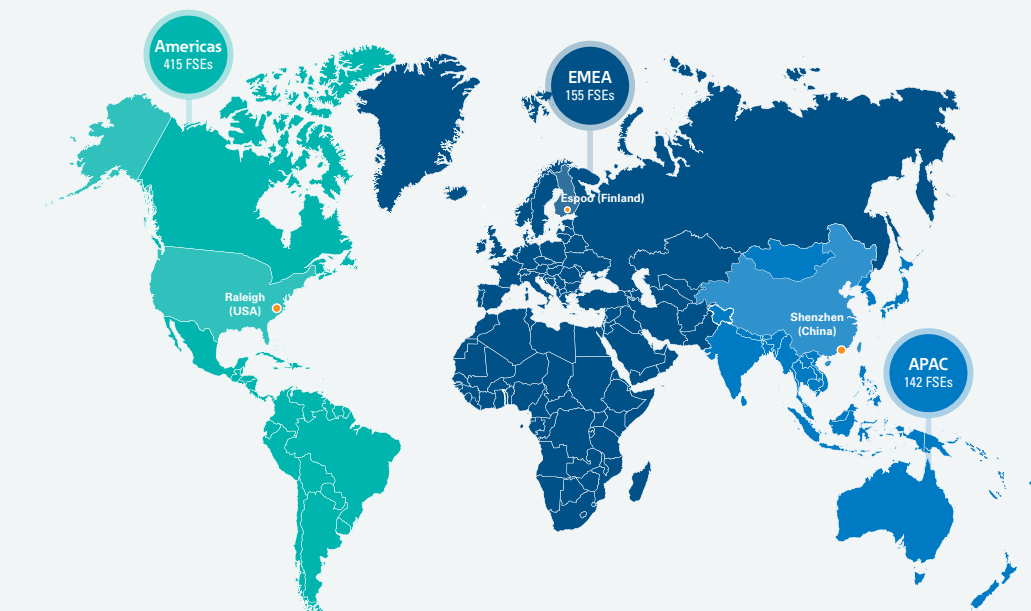
25% discount on labor for ad hoc services



25% discount on additional spare parts

*Remote monitoring is available for both packages.

Eaton UPS Field Service Engineers (FSEs)



*The numbers do not include FSEs from authorized service partners

Global 24/7 service hotline: +36 1245 4910

MarineUPSSupport@eaton.com

Trainings	In Espoo, Finland	Outside Finland
Maintain Training	MMT01	MMT02
Repair Training	MRT01	MRT02

Contracts		
Maintain Contract	MMC01	
Repair Contract	MRC01	

Spare part kits references

Family	Model	Contract type	Item number	Description
Eaton 9155 Marine	8-15 kVA	Maintain	P-103002891-001	KIT SP 9155M 8-15 kVA MAINTAIN
		Repair	P-103002891-003	KIT SP 9155M 8-10 kVA REPAIR
	12-15 kVA	Maintain	P-103002891-001	KIT SP 9155M 8-15 kVA MAINTAIN
		Repair	P-103002891-004	KIT SP 9155M 12-15 kVA REPAIR
	20-30 kVA	Maintain	P-103002892-001	KIT SP 9155M 20-30 kVA MAINTAIN
		Repair	P-103002892-004	KIT SP 9155M 20-30 kVA REPAIR
Eaton 9355 Marine	8-15 kVA	Maintain	P-103002891-002	KIT SP 9355M 8-15 kVA MAINTAIN
		Repair	P-103002891-005	KIT SP 9355M 8-15 kVA REPAIR
	20-30 kVA	Maintain	P-103002892-002	KIT SP 9355M 20-30 kVA MAINTAIN
		Repair	P-103002892-005	KIT SP 9355M 20-30 kVA REPAIR
	40 kVA	Maintain	P-103002892-003	KIT SP 9355M 40 kVA MAINTAIN
		Repair	P-103002892-006	KIT SP 9355M 40 kVA REPAIR
Eaton 9390 Marine	40 kVA	Maintain	P-103002893-001	KIT SP 9390M 40 kVA MAINTAIN
	80 kVA	Maintain	P-103002893-002	KIT SP 9390M 80 kVA MAINTAIN
	120 kVA	Maintain	P-103002893-003	KIT SP 9390M 120 kVA MAINTAIN
	160 kVA	Maintain	P-103002893-004	KIT SP 9390M 160 kVA MAINTAIN
Eaton 9PHD Marine	50 kVA	Maintain	P-103002894-001	KIT SP 9PHD 50 kVA MAINTAIN
		Repair	P-103002894-005	KIT SP 9PHD 50 kVA REPAIR
	100 kVA	Maintain	P-103002894-002	KIT SP 9PHD 100 kVA MAINTAIN
		Repair	P-103002894-006	KIT SP 9PHD 100 kVA REPAIR
	150 kVA	Maintain	P-103002894-003	KIT SP 9PHD 150 kVA MAINTAIN
		Repair	P-103002894-007	KIT SP 9PHD 150 kVA REPAIR
Eaton 93PS Marine	8-20 kVA	Maintain	P-103003288-301	KIT SP 93PS-M 8-20 kVA MAINTAIN
		Repair	P-103003288-302	KIT SP 93PS-M 8-20 kVA REPAIR
	30-40 kVA	Maintain	P-103003288-303	KIT SP 93PS-M 30-40 kVA MAINTAIN
		Repair	P-103003288-304	KIT SP 93PS-M 30-40 kVA REPAIR





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