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1. Introduction

MV-374/MV-378 is a 4 / 8 channels VoIP GSM Gateway for call termination (VoIP to GSM) and origination (GSM to VoIP). It is SIP based and compatible with Asterisk. It can enable to make 4 / 8 calls simultaneously from IP phones to GSM networks and GSM network to IP phone.

2. Function description

- 2.1 VoIP(SIP)
 GSM conversion.
- 2.2 50 sets of LAN->MOBILE routes setting [,] 50 sets of MOBILE->LAN routes setting.
- 2.3 Voice response for setting and status (dial in from mobile).
- 2.4 Series connections to save bills.
- 2.5 Standard SIP(RFC2543,RFC3261) protocol,

*It communicates with other gateway or PC.

3. Parts list

- 3.1 \lceil MV-374/MV-378 \rfloor main body
- 3.2 Power adaptor

MV-374 Output 12V/5A ,Input 100~240V Auto switching MV-378 Output 12V/9A ,Input 100~240V Auto switching

- 3.3 Network cable
- 3.4 Antenna: MV-374:1 pcs / MV-378: 2 pcs
- 3.5 Rack-mount accessories (compatible with 19"Rack) option
- 3.6 User Manual



(3.1) MV-374



(3.2) MV-374



(3.3)



(3.1) MV-378



(3.2) MV-378



(3.4)



4. Dimension: 30x28x4 cm

5. Chart of the device



5.1 Antenna : Antenna Connector.

5.2 WAN: RJ-45 internet connector [,] standard RJ-45 socket [,] connect to HUB.

- 5.3 DC 12V : Power input.
- 5.4 PWR (Power LED) : Light up when power is normal.
- 5.5 IP Reset Button: Press this button about 10 seconds
- 5.6 CH3 : An indicator light of VoIP3
- 5.7 LINK Indicator : Light up when network is connected.
- 5.8 Reboot Button: all channels reboot
- 5.9 Reboot ch1-2/ch3-4/ch5-6/ch7-8 without power off

6. Web Page Setting

When the IP setting is done, the operator may setup all the rest parameters via web page. Browse the IP address from Internet Explorer (e.g. <u>http://192.168.0.100</u>). The following page shows up :

Login VolP	
Enter your us	ername and password to login
	VoIP server
Username	
Password	
	Login Clear

Enter the username and password for authentication. (Default username=voip, password=1234). The page follows when the username and password are correct.

7. System Information

- 7.1 When you login the web page, you can see the demo system current system information like firmware version, company... etc in this page.
- 7.2 Also you can see the function lists in the left side. You can use mouse to click the function you want to set up.

Your CTI Partner	Mobile VoIP8 s10.10				
Dial Peer	Model Type:	MV-378n			
Route	Module Description:	GSM:850/900/1800/1900MHz (SIM3x0)			
M.L.D.	Firmware Version:	Fri Sep 24 13:15:52 2010.			
Mobile	Codec Version: Fri Mar 20 17:13:45 2009.				
Network	Contact Address:	150, Shiang-Shung N.Road., Taichung, Taiwan, R.O.C			
SIP Settings	Tel: Fax:	886-4-23058000 886-4-23022596			
STUN Setting	E-Mail:	sales@portech.com.tw			
Update	Web Site:	http://www.portech.com.tw.			
System Authority Save Change Reboot)	© 2010 PORTech Communications Inc.			

8. Dial Peer

8.1 Status

You can check Dial Peer Status here All the information will be shown on this page.

For the second s	Dial Po	Dial Peer Status						
Dial Peer	Mobile	Port	State	Remote Address				
Status	1	5064	IDLE/1	-				
Settings	2	5066	OFF/0	120				
Route	3	5068	OFF/0					
	4	5070	OFF/0					
Mobile	5	5072	OFF/0	5 - 7				
Network	6	5074	OFF/0	-				
Network	7	5076	OFF/0	-				
SIP Settings	8	5078	OFF/0	1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 - 1400 -				
STUN Setting								
Update								
System Authority								
Save Change								
Reboot								

Default: Ch1: 5064 Ch2: 5066 Ch3: 5068 Ch4:5070...... You can change the ports on SIP Settings/Ports settings State status:

INIT/0: GSM module is initialing

IDLE/0: GSM module not register

IDLE/1: GSM module registered

BUSY: GSM port is busy

LISTEN: GSM port is engaged

OFF/0: GSM module is out of working

Remote Address:

The IP Address which came from LAN side

8.2 Settings

Your CTI Partner	Dial Pe	er Setting
Dial Peer		Transfer SIP Message
Status	⊙Yes ⊙No	Replace contact to Dial Peer.
Settings		SIP Response when all busy.
Route	600 600	Busy Everywhere (default)
Mobile	O 408	Request Timeout
Network		Dial Peer
SIP Settings	Working Mode	○ OFF
STUN Setting	External <u>URL</u>	192.168.0.156:5060 (<u>Dial Peer</u> for XP)
Update		
System Authority		Submit Reset
Save Change	Dial F	Peer Configuration Table corresponding IP
Reboot		se read next page)
	serve	you have dial peer server, Sip er/Asterisk set GSM route,please set Dial server's IP**

1. Transfer SIP Message

The Replace contact to dial peer: The default is OFF, which won't send the SIP message to corresponding port through Dial Peer. If ON, all SIP messages will send to corresponding port via Dial Peer.

SIP Response when all busy
 Both 600 and 408 are SIP message, that user can select the corresponding response while all ports are busy.
 The Default is 600

8.2.1 Dial Peer

Lan to mobile *,#: Dial peer software will look for available channel to dial out.

Dial Peer						
Working Mode	◯ OFF	💿 Internal	🔘 External			
External URL				(Dial Peer for XP)		

Working Mode: OFF \rightarrow To disable dial peer, so MV-378 will working under one IP and 8 ports

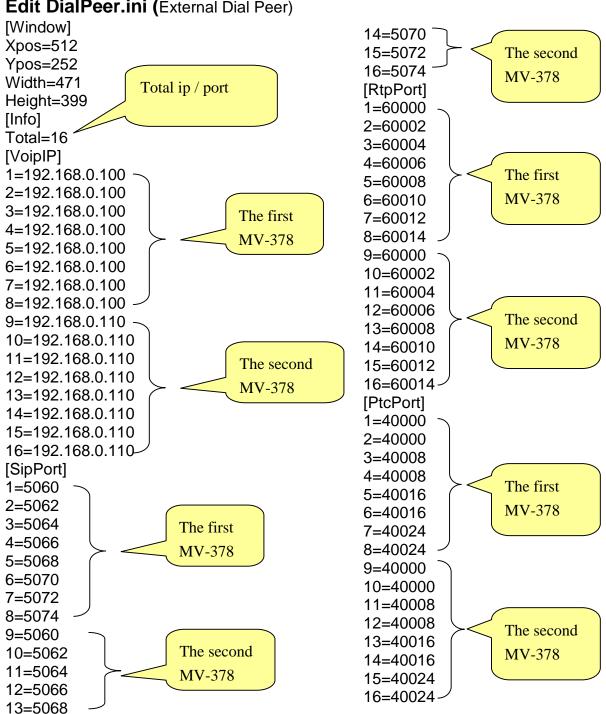
Internal \rightarrow To motivate dial peer, so MV-378 will working under one IP and one Port.

Mode: calls will come to dial peer, and dial peer will route calls to idle channels.

E.g SIP Server sends call to MV-378 IP: 5060 when the first port is busy, MV-378 will use the second port to dial out...and so forth.

External \rightarrow MV-378/MV-374 will be controlled by external dial peer program.

External URL \rightarrow External dial peer program's IP address and port number.



Edit DialPeer.ini (External Dial Peer)

External Dial Peer Log

You can check the Statue here

Log	Status Set	Event			
СН	MvIP	port	sq	state	remote
1	192.168.0.111	5064	23	IDLE/1	192.168.0.96:5060
2	192.168.0.111	5066	22	IDLE/1	192.168.0.96:5060
3	192.168.0.111	5068	21	IDLE/1	192.168.0.96:5060
4	192.168.0.111	5070	21	IDLE/0	192.168.0.96:5060
5	192.168.0.111	5072	20	IDLE/1	192.168.0.96:5060
6	192.168.0.111	5074	21	IDLE/1	192.168.0.96:5060
7	192.168.0.111	5076	20	IDLE/1	192.168.0.96:5060
8	192.168.0.111	5078	20	IDLE/1	192.168.0.96:5060

- 1. CH: The number for GSM port of MV-37X
- 2. MvIP: The IP address of MV-37X for Dial Peer connection
- 3. Port: The corresponding port for MV-37X
- 4. Sq: Signal Quality for MV-37X GSM Port:
- 5. State: The GSM Port Sate status

INIT/1: GSM module is initialing IDLE/0: GSM module is not register IDLE/1: GSM module is registered BUSY: GSM Port is busy LISTEN: GSM port is engaged OFF/0: GSM module is out of working

6. Remote: The VoIP Sender's IP

8.3 Call Data to Server (CDR)

MV can provide Call Detail Record (CDR) for traffic and accounting management. User need to download external Dial Peer software on PC and can monitor traffic.

Data ID: MV will create one default Data ID

Data Server: Please fill the PC's IP, which is executed External Dial Peer Software

PORTech Your CTI Partner	SIP Re	sponses Settin	ng	
Dial Peer				
Route	Response on 486	Eusy here		
Mobile	O 503	Service unavailable		
Network	0.000			
SIP Settings	SIP Response		land and the second	
Service Domain			I, if 133 was OF	F.)
Port Settings	O ON O OF	F 100 Session Progress		
Codec Settings				
Codec ID Setting	Call data to s ⊙Yes ⊖No		Seams	
DTMF Setting				
RPort Setting	Data ID	Mv-000000	-X	
SIP Responses	Data Server	192.166.0.156:5020		(URL:Port)
Other Settings STUN Setting		Gubm	it	
Update				
System Authority				
Save Change				
	~			

External Dial Peer

You can check CDR Statue here

File I	lelp										
Log	Status Set	E	vent								
*	id	ch	cimi	lan	dir	mobile	tStart	tAns	tEnd	state	remark
1	Mv-000000	7	466922102862561		l'					Idle	
2	Mv-000000	5	466921405104218							ldle	
3	My-000000	4	466015800268726							ldle	
4	My-000000	6	466015800268724							ldle	
5	My-000000	8	466922102862549							Idle	
6	My-000000	2	466923301930022							ldle	
7	My-000000	3	466015400297468							ldle	
8	Mv-000000	1	466922202956645	192.168.0.96	>	0980763178	2011/09/21 15:45:06		+26	ldle	
9											
10											

- 1. ID: The MV's Data ID
- 2. CH: The GSM channel of MV-37X
- 3. Cimi: The SIM Card ID
- 4. Lan: Show the outgoing Lan IP or Incoming Lan IP
- 5. Dir: The Arrow shows the route to be Lan to Mobile or Mobile to Lan
- 6. Mobile: The outgoing mobile number or incoming mobile number
- 7. tStart: When the call started(date and time)
- 8. tANS: The second answering the call
- 9. tEND: The second ending the call(duration)

(tANS, tEND are the exactly talking seconds)

10. State: The GSM Port Sate status

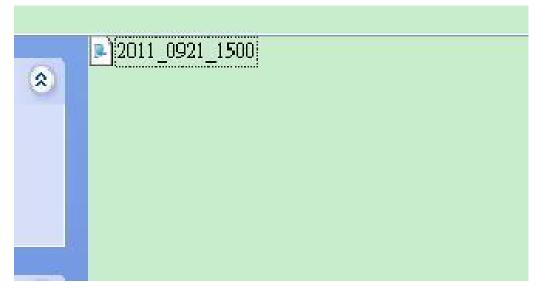
CDR Files store at <u>C:\Program Files\DialPeer</u>

The CDR log is stored in this "cdr" file each hour, which includes all gsm port call detials record.

If there's no calls in this hour, it won't creat any log.



CDR File



Example:

id=Mu-000000; ch=1; cimi=466922202956645; dir=L2H; iurl=192.168.0.96; omob=0980763178; tStart=4e7a0682(2011/09/21 15:45:06); tEnd=+26; state=LanEnd

- 1. Id=Mv-000000: The MV's Data ID
- 2. Ch=1: The 1st channel for MV ID
- 3. Cimi=466922202956645 : The SIM card ID for this GSM port
- 4. dir=L2M: The route is Lan to Mobile (If it's Mobile to Lan, that shows M2L)
- 5. iurl=192.168.0.96: The incoming IP
- 6. omb=0980763178: The outgoing number
- 7. tStart=4e7a0682(2011/09/21 15:45:06): The duration for the call
- 8. tEnd=+26: The call end on 26th second
- 9. state=LanEnd: The call hang up on Lan side.

9. Route

Important:

The route table -50 sets can share by two channels(1,2 ch / 3,4 ch /

5,6 ch / 7,8 ch) . The setting, please refer 9.2 Mobile setting

ex: Mobile 1 use the route table for item 0-24,

Mobile 2 use the route table for item 25-49

9.1 Mobile TO LAN Settings

The operator may assign 50 sets of routing rule to transfer the call incoming from MOBILE to LAN.

PORTech Your CTI Partner	Mobile 7	To LAN I	able	
Route Mobile To Lan Settings Mobile To Lan Speed Dial	Mobile 1, 2 💌 Page: 1 💌			
Lan To Mobile Settings	ltem	CID	URL	Select
Dial Peer Status	0	*	*	
Mobile	1			
Network	3			
SIP Settings	4			
STUN Setting	5			
Update	6			
System Authority	7			
Save Change	8			
Reboot	9			
	Delete Selecte	d Delete All	reset	
	Add New	_		
	Position:		(0~49)	
	CID:		Ex:0911111111, 0911*, *	
	URL:		Ex:192.168.0.1, *:2St	
	Add reset			

The MV-374/MV-378 will transfer to the URL according to the caller ID of the Mobile.

*CID:

- (1) It may enter the whole number, e.g. 0911111111
- (2) Only part of the number (prefix) e.g. 0911* means any number starting with 0911 will be accepted
- (3) * means all numbers can be accepted
- (4) N means the calls without the CID

Please note the priority of the rules. The item which has more digits will

have higher priority. If the digits are the same, then former one gets the higher priority.

- *URL : The IP address to transfer this call
 - (1) It may enter the whole IP address, e.g. 192.168.0.101 or proxy extension or phone number.
 - (2) If this field is blank or simply 'N', it means refuse to transfer.
 - (3) If an '*' entered, it means 2-stages-dialing. The call will be answered and prompt dial tone again to receive the IP address/sip extension or **any phone number** as the destination. The caller may enter the IP such as 192*168*0*101#.

*If the device have register proxy server/Asterisk ,you can enter any destination phone number. Please note the proxy server/Asterisk need to set the route of destination phone number.

Example:

- (1) Mobile to Lan: 0932*,0911123456
 MV-374/MV-378 have register proxy server/Asterisk
 The proxy server/Asterisk have the route "09"
 When the caller's prefix number is 0932, MV-374/MV-378 will connect 0911123456 automaticlly
- (2) Mobile to Lan: *,*
 - Any caller call the MV-374/MV-378's sim,MV-374/MV-378 will prompt dial tone. Caller can enter IP or sip extension or phone number. *sip extension or phone number both need to register SIP Proxy Server or Asterisk.
 - *Phone number, SIP Proxy Server or Asterisk need to set the route of this phone number.

9.2 Call Back Service (50 sets)

FORTech	Mobile	To LAN T	able	
Route	Page: 1 💌			
Mobile To Lan Settings	ltem	CID	URL	Select
Mobile To Lan Speed Dial Lan To Mobile Settings	0	0933579613	#	
	1	+886933579613	#	
Mobile	2			
Network	3			
SIP Settings	4			
	5			
Update	6			
	7			
System Authority	8			
Save Change	9			
Reboot	Delete Sele			
	Delete Sele	cted Delete All	reset	
	Add New			
	Position:		(0~49)	
			(31) 107	
			Ex:0911111111, 0911*, *	
	URL:		Ex:192.168.0.1, *:2St	
	Add reset			

You can set call back service as the following steps

(1) CID : set the phone number here (up to 50 sets)

(2) URL: # (# is the command of call back)

Application:

a.Call MV-374/MV-378

b.MV-374/MV-378 will detect the phone number is in call back list or not

c. If yes, MV-374/MV-378 will reject the call, and call it back

d.You will receive the call from MV-374/MV-378, and prompt a dial tone

9.3 Mobile to LAN Speed Dial Settings

When you set Mobile to LAN Speed Dial Settings and Mobile to LAN at the same time, MV-374/MV-378 will give priority to Mobile to LAN Speed Dial Settings.

FORTech Your CTI Partner	Mobi	le To L	AN Spe	ed Dial	
	Mobile 1, 2	2 🗸			
Route				1151	
Mobile To Lan Settings	ltem 0	Name		URL	Select
Mobile To Lan Speed Dial	1				
Lan To Mobile Settings	2				
Mobile	3				
Network	4				
SIP Settings	5				
	6				
Update	7				
System Authority	8				
Save Change	9				
Reboot					
	Delete	Selected	Delete All Re	eset	
	Add New F	hone			
	Position:	(0~!	3)		
	Name:		~		
	URL:				
	Add Re	set			

*The call will be answered and prompt dial tone again. When the caller may enter the "Num", system will connect the "URL" as destination.

E.g. Num: 0 Name: test URL: 192.168.0.107

When the caller hear dial tone and enter 0, system will connect 192.168.0.107

9.4 LAN to Mobile Settings

The operator may assign 50 sets of routing rule to transfer the call incoming from LAN to MOBILE.

Your CTI Partner	LAN To	Mobile T	able	
Dial Peer	Mobile 1, 2 💌			
Route	Page: 1 💌			
Mobile To Lan Settings Mobile To Lan Speed Dial Lan To Mobile Settings	ltem 0	URL *	Call Num #	Select
Mobile	2			
Network	3			
SIP Settings	4			
Update	6 7			
System Authority	8			
Save Change Reboot	9			
Repool	Delete Select	ted Delete All	Reset	
	Add New			
	Position:		(0~49)	
	URL:		Ex: 192.168.0.1, 192.168	3.0.*
	Call Num:		1. e.g. 091111111 (may er 2. *: 2-stage dialing 3. #: one-stage dialing 4. #d?a?: for example #d1 destination number is 123 new destination number is	23a456 111111

The MV-374/MV-378 will transfer to the mobile number according to the incoming URL

*URL : It's the IP address of the incoming call.

It may enter the whole IP address, e.g. 192.168.0.101 or proxy server's extension. If a simple '*' is entered, means no restriction for the incoming IP address.

*Call Num :

- 1. May enter the whole number, e.g. 091111111
- A simple *"means 2-stages-dialing. The call will be answered and prompt dial tone again to receive the called number as the destination, e.g. 0911111111 or 091111111#
- 3. # for one-stage dialing
- 4. # ['d'n]['a'ppp] for one-stage-dialing
 - [...] is option

'd'n means to delete the beginning n codes,

'a'ppp means to add 'ppp' in front.

For example #d123a456 means one-stage dialing,

delete the first 123 from your destination number,

then add 456 in front as the new destination number.

Example:

Lan to Mobile: *, #

- (1)MV-374/MV-378 and Lan Phone both need to register proxy server or Asterisk.
- (2)Proxy server/asterisk set the route that the prefix of destination number
- (3)When you dial any destination phone number from Lan phone, MV-374/MV-378 will connect this call auto.

Example of Application:

When you call the ch.1 MV-374/MV-378 GSM number, it will provide dial tone and you enter a destination number.

Then ch.2 MV-374/MV-378 will dial this number and connect.

Ch.1 MV-374/MV-378: mobile to lan set route table *,*

Ch.2 MV-374/MV-378:lan to mobile set route table *,#

Additionally, two channels MV-374/MV-378 both need to register proxy server or Asterisk.

And proxy server/asterisk set the route that the prefix of destination number dials out from ch.2 MV-374/MV-378.

10. Mobile

10.1 Mobile Status

Your CTI Partner	Mobile Status				
	2009-04-27 17:02				
Route	Mobile 1 💌				
Mobile					
Status	Operator:	46692: Chunghwa Telecom LDM			
Settings Fwd Settings	SIM Card ID:	466922702590853			
SMS Agent	Signal Quality:	27			
Network	Registration State:	0, 1			
SIP Settings	GSM S/N:	IMEI: 35815600920754-7			
STUN Setting					
Update	Motion State:	Standby			
System Authority	Incoming URL:				
Save Change	Incoming Name:				
Reboot	Outgoing IP:				
	Incoming Mob:				
	Outgoing Mob:				

(1)Choose Mobile 1,2,3 or 4 (MV-378: Mobile 1,2,3,4,5,6,7,8)

- (2)Network Registration: The telecom carrier, which is the SIM card been registered.
- (3)SIM Card ID : SIM card ID. (4)Signal Quality : Signal quality.
- (5)GSM S/N: IMEI Number
- (6)Motion State: The status of SIM card
- (7)Incoming IP : The IP address of the last incoming call from LAN.
- (8)Incoming IP Name: proxy server name
- (9)Outgoing IP : The IP address of the last outgoing call to LAN.
- (10)Incoming Mob: The caller ID of the last incoming call from MOBILE.
- (11)Outgoing Mob: The called number of the last outgoing call to MOBILE.

10.2 Mobile Setting

Your CTI Partner	Mobile 1, 2	Setting	Only change " "on" or "off", j "submit", no n "save change"	ust click eed to click
Dial Peer			7 /	
Route	(1)+ VolP Tx Gain:	9 (0~12)	OIP Rx Gain:	11 (0~15)(2)+
Mobile	(3),LAN Dialtone Vol:	9 (0-2		
Status	(3), 2 ** 2 ** 2 ** **	- 10		
Settings	Mobile 1 O	N OFF		
Fwd Settings	(4), Routing Range	I want I want I	~49)	
SMS Agent	(5)+ CODEC Tx Gain:	Committee Commit	CODEC Rx Gain:	6 m = (6)
SIM Setting Operator Setting	(7)	6 (0~7)		
	(7)+' SIP From:	Tel/User (Standard)	Answer delay	0 (0~15) (8)+
Network	(9)+ CLID Presentation	OOFF ⊙ON	Restart dial fails	1 (0~15) (10)
SIP Settings	(11)+Mobile PIN Code:	On 🗌 Code:	Confirmed:	
STUN Setting	(12)+Dial Prefix		LAN Answer Mod	Answered v (13)
Update	(14)⊮ Init AT Cmd			
System Authority	(15)+Band Type:	Default	*	
Save Change				
Reboot	(16)↓ Mobile 2 • 0 0	N OFF		
NCOUDI		A 40	101	
LAN. VoI	Mobile 1: \cdot (6)Rx \cdot (5)Tx \cdot Mobile 2: \cdot	dec	► GSM ₄ ←	
(1)VoIP T	x Gain+ Rx+	dec+/	→	→

- (1) VoIP Tx Gain: To adjust the volume of LAN side.
- (2) VoIP Rx Gain: To adjust the volume of Mobile side.

- (3)LAN Dial tone Gain: DTMF Receiver is not good, you can adjust gain down.
- (4)Routing Range: The route table -50 sets can share by two channels(1,2 ch / 3,4 ch / 5,6 ch / 7,8 ch)
 - ex: Mobile 1 use the route table for item 0-24,

Mobile 2 use the route table for item 25-49

- (5)CODEC Tx Gain: as above
- (6)CODEC Rx Gain: as above
- (7) SIP From: Caller ID transfer
 - Tel/User (Standard): If you need to register to Asterisk and proxy server, please choose this option. And how to transfer the caller ID to LAN, please refer 21.How to setup Asterisk to receive Caller ID from MV-374/MV-378 (page 42)

MV-374/MV-378 will send the message as follows in the Packet.

From: "caller number" <sip:3001@192.168.0.228>;tag=51088abb

• User/User (Standard): If you need to register to Asterisk and proxy server, please choose this option.

MV-374/MV-378 will send the message as follows in the Packet.

From: " 3001" <sip:3001@192.168.0.228>;tag=51088abb

• Tel/Tel :

MV-374/MV-378 will send the message as follows in the Packet.

From: "caller number" <sip: caller number @192.168.0.228>;tag=6ac93f7c Please note: If you choose this option, please don't register to Asterisk and proxy server. Please only fill proxy server IP and choose Active: on (else field empty) in sip setting/service domain

User/Tel

MV-374/MV-378 will send the message as follows in the Packet.

From: "Username" <sip: caller number @192.168.0.228>;tag=7f130947

- If you choose this option, please don't register to Asterisk and proxy server. Please only fill proxy server ip,Username and choose Active: on (else field empty) in sip setting/service domain
- (8) Answer Delay: Delay for incoming call when the ring.
- (9)Presentation CLID: If you need to block the Caller Id for call termination, please choose Suppression
- (10) Restart Dial Fail: In this feature, user can initialize and register the module while GSM module dials fail in couple times. When GSM module is dysfunctional, it can avoid the device shut down in advance.
- (11)Mobile PIN Code: If you need to unlock pin code via MV-374/MV-378, you can click "On" and enter pin code.
- (12) Dial Prefix: The prefix number of outgoing calls. When Lan to Mobile, MV-374/MV-378 will automatically add the "Dial prefix" for outgoing mobile.
- (13)LAN Answer Mode:
 - Answered: when mobile answer, and then connect the call
 - Alerted: when the mobile is ringing back tone, then connect the call

Income: when Lan dial out, then connect soon

- (14) Init AT Cmd: User can fill the AT Command for GSM module
- (15) Band Type: You can manual setting according to your GSM Frequency of carrier.
- (16) ON/Off: If you use this channel, please click on. Otherwise, please click off.

10.3 Mobile / Forward Setting:

When the first route are busying, SIP can transfer phone call to another free route. When the device are busying, the phone call can be transfer to another device (external equipments).

PORTech Your CTI Partner	Forward	Setting		
	Mobile 1, 2 💌			
Dial Peer	-			
Route	Forward Enab	ble		
Mobile		Name	URL:Port	-12
Status Settings	Fwd to Mobile1:		192.168.0.100:5060	
Fwd Settings	Fwd to Mobile2:		192.168.0.100:5062	
SMS Agent SIM Setting Operator Setting	Fwd to External:		192.168.0.100:5064	
Network		submit cancel		
STUN Setting				
Update				
System Authority				
Save Change				
Reboot				

* "Forward Enable" is not motivate on Default value.

So please, mark "Forward Enable" this blank to motivate this function. Take SJ Phone for example: Profiles -> Edit -> Advanced -> Accept redirection replies (Turn on the "Forward Enable", therefore the SJ Phone can designate a port which are free to use.)

General	Initialization	SIP Proxy
Advanced	DTMF	STUN
✓ Accept redirect	ion replies	
Use short <u>h</u> eade	ars 🗟	
✓ Expose softwar	e version	
<u>U</u> se obsolete tra	nsfer mechanism (BYE/	Also)
 <u>Restrict caller is</u> different vendo 	lentity (support varies fo rs)	r proxies from
 Use "standard" taken from SIP 	status messages (otherwi packets)	se messages will be
<u>V</u> oice mail number	or address:	

The Explanation of Picture:

	Name	URL:Port
Fwd to Mobile1:		192.168.0.100:5060
Fwd to Mobile2:		192.168.0.100:5062
Fwd to External:		192.168.0.100:5064

Fwd to Mobile1:192.168.0.100: 5060, it means when 5062 Port are busying, SJ Phone can transfer the call to 5060 Port (192.168.0.100).

Fwd to Mobile2:192.168.0.100: 5062, it means when 5060 Port are busying, SJ Phone can transfer the call to 5062 Port (192.168.0.100).

• If both 5060 port and 5062 port are busying at same time, you can set up "Fwd to External", then you can transfer the phone call to another designate device.

10.4 Mobile / SMS Agent:

PORTech Your CTI Partner	Mobile 1, 2	Agent Read received SM	s
Route			
Mobile	Port	Status	Bank
Status Settings Fwd Settings SMS Agent	Mobile 1 Mobile 2	Not Ready III Not Ready III	Rx List
Network	Facela	SMS Sender 2 mode:	
SIP Settings	Encode Via Dest Num	ASC7 (ASCII 7bit) Mobile	code 16 bit)
Update System Authority Save Change Reboot	Message	Maximum Number of ASC7 chars for this text box is You have 160 ASC7 chars remaining for your descript	~
		Send Now	

- (1) Rx List: Read received SMS
- (2) Dest Num: the Receiver's phone number
- (3) Message: Please fill the message that wants to send to receiver.

When you click Rx List, you can view all received SMS as follows.

SMS Rx List

Mobile 1 🔽

Status	Caller ID	Date, Time
REC READ	886935386862	08/05/15,15:41:46
	encode dans desta a commente	and a second

Click the serial no, you can view message as follows.

SMS Reader

dex	RemoteID	Date, Time		
1	886935386862	08/05/15, 15:41:46		
M∨ S	Serial can send SMS and Recei	ve SMS 🤷		



10.5 Send Bulk of SMS via Microsoft Excel

First of all, please open a new Excel file.

Step 1 Format Cells

Here, we need you to format cells to "Text" first.

Please click mouse right key, and choose "Format Cells"

Blank A

ia - 🙋	view Insert Format Iools Data Win B 🔜 👒 🔐 🔜 📇 🕵 145) • 🦪 🖷)• (? • @	28 28 L	<u>⊫</u> 2∕ # 6) 💼 🛙
Aria	al 💌 10 💌	B / <u>U</u> ≡	¥ 3 8		_ ₽ % {	× 00 000 €	
A1:A65536	✓ fx ∑ =						
	A B C	D	E	F	G	н	I
2 3 4 5 6 7 8 9 9 10 11	Default Formatting						
2 3 4	Delete Contents						
.5 .6 .7	Cut Copy Paste						

Blank B

A	rial	~	10 💌 B	<u> </u>	E 🗷 🔳 🗖	
В1	~	fx Z	= [
	A	в	С	D	E	F
1			Default Formatting			
3			<u>F</u> ormat Cells			
4			Eormac constra	-		
5			Insert			
6			Delete			
7		*	Delete Contents			
8		E	T	-	10	
9		15	Insert Note	-		
10			Cut	-		
12		6	Copy	-		
13			Paste		1	
14			Paste Special			
15						
16					10	

Step 2

In the Format Cells, please select "Text"

🛅 Untitled 1 - Open	Office.org Calc				_
<u>File E</u> dit <u>V</u> iew Insert	F <u>o</u> rmat <u>T</u> ools <u>D</u> ata <u>W</u>	indow <u>H</u> elp			
🗃 • 🚰 🖬 👒		ABC 😹 👫 📬 🕶	🛷 🔊 • 🥙 •	😂 28 28 I 🏙 🥹	H 🖉 🖻 🗟
Arial	10 💌	BIU≡≡		IIA _ B % %	, 🎎 ∉ ∉ 🗆
A1:A65536	$f_X \Sigma =$				
A	Format Cells				I
		Cell Pro	ection		
2 3	Numbers Font Fon	Effects Alignment	Asian Typography	Borders Background	
4	Category Format		Lang	juage	
5	Currency	<u>a</u>	Defa	ault 💌	
	Date		1.00		
7 8	Scientific				
9	Fraction				
10	Text			1234.57	
11]	
12 13	Options	(contraction of the second se		20 10	
14	Decimal places	0	Negative numbers r	red	
15	Leading zeroes	0. 🔯	Thousands separat	or	
16 17	Eormat code				
18	0				
19					
20					
21		Ок	Cancel	Help	
Sheet1					

• Please do this action for Blank A and B both.

Step 3

Blank A: is for you to key "phone numbers"

Blank B: is for you to key "text" File Edit View Insert Format Iools Data Window Help

1	• 🔰 🔙 🖂	2 🗟 🔒 🖸	ABS ABS	🔀 🖥 🛱 •	🧭 🗳 •	🤃 - 🛞 🛔	1 1 1 1 1 1 1	/ H Ø 🛛	
	Arial	v 10	✓ B /	<u>U</u> = =			<u> </u>	. 🧏 🗧 🕯	- 0 1
B10		$f_{\rm X} \Sigma = $	-						
-	A	В	C	D	E	F	G	н	I
1	098888888	How Are You?							
2			-						
3									
4									
5	-								
6									
7	-								
8	-								
9									
10									

Step 4 save the file

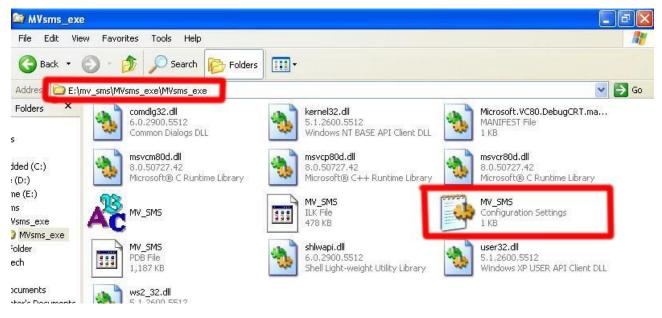
ile.	dit <u>V</u> iew <u>I</u> nsert F <u>o</u> rmat	<u>T</u> ools <u>D</u> ata <u>W</u> indow	Help			
	New Open Ctrl+O Recent Documents		א ₪ ₪ • זען ≡ ≡	ø 19 •0 ≣ ≡ ⊞		² ↓ <u>↓</u> 2⁄⁄ ▶ % \$% \$00
	<u>W</u> izards	How Are You?				
6	Close	8 xt	C	D	E	F
	Save As Ctrl+Shift+S	V Are You?				
	Sa <u>v</u> e All	T				
ð	Reload Versions					
	Export Export as PDF Send +					
)	Properties Digital Signatures Templates					

Save the type as "Unicode Text"

Save As							? 🛛
Save in:	🞯 Desktop		*	Ø ×	-	Tools 🕶	
My Recent Documents	My Docume My Comput My Networ	er					
Desktop							
My Documents							
My Computer							
My Network	File <u>n</u> ame:	test			*	5	ave
Places	Save as <u>t</u> ype:	Unicode Text			~	Ca	ancel

Step 5

Open MVsms_exe -→ MV-SMS (Configuration Settings)



Step 6

Please do the configuration as following:

MV-378

MV_SMS - Notepad	
File Edit Format View Help	
<pre>[info] Total=4 [V0IP] 1=192.168.0.100 2=192.168.0.100 4=192.168.0.100 [PORT] 1=23 2=8023 3=8123 4=8223 [USER] 1=voip 2=voip 3=voip 4=voip [PASS] 1=1234 2=1234 3=1234 4=1234</pre>	IP

MV-374

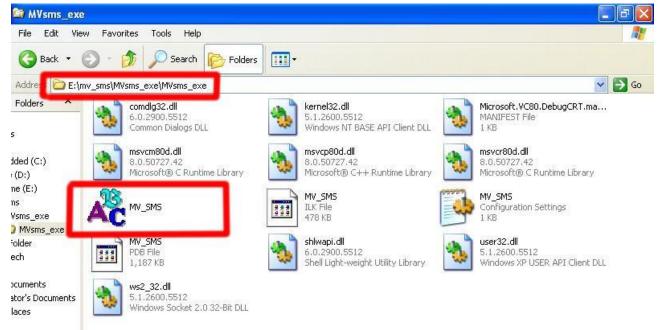
MV_SMS - Notepad	
File Edit Format View Help	
[info] Total= [VOIP]=2 1=192.168.0.100 2=192.168.0.100 [PORT] 1=23 2=8023 [USER] 1=voip 2=voip [PASS] 1=1234 2=1234	P

MV-372 & MV-370



Step 7

Run MV-SMS program



Step 8

1. Open File	
AN MV_SMS	
Tool(T) Help(H)	
Open File(F)	~
Send Message(M) Exit(E)	

2. Open the "Excel file" that you just saved

AC MV_SMS				3
Tool(T) Help(H)				
Open				? 🔀
Look in: My Recent Documents Desktop My Documents My Computer	My Documen My Compute My Network REG	r	← ▲	
My Network Places	File name:	TEST		Open Cancel
	Files of type:	text(*.txt)	-	Cancel

Step 9

Sending

MY_SMS [321.txt]	
Tool(<u>T</u>) Help(<u>H</u>)	
=== Login Telnet System ===	
	8
Start System Waiting	

Step 10

Send SMS Complete

MY_SMS [321.bt]	
Tool(I) Help(H)	
=== Send SMS Complete ===	<u>^</u>
[1] 0935386862 2009/2/25 09:59:36	
[2] 0935386862 2009/2/25 09:59:28	
[4] 0931266207 2009/2/25 09:59:27	
[3] 0912062361 2009/2/25 09:59:27	
[1] 0935386862 2009/2/25 09:59:13	
[2] 0912062361 2009/2/25 09:59:05	
[4] 0931266207 2009/2/25 09:59:05	
[3] 0981086825 2009/2/25 09:59:05	
=== Login Telnet System ===	
SMS Message Total: [8]	

10.6 use AT Command via Telnet or your program

Allows your program or Telnet Send/receive SMS with AT Command available in PCB194A (approximately after April , 2008)

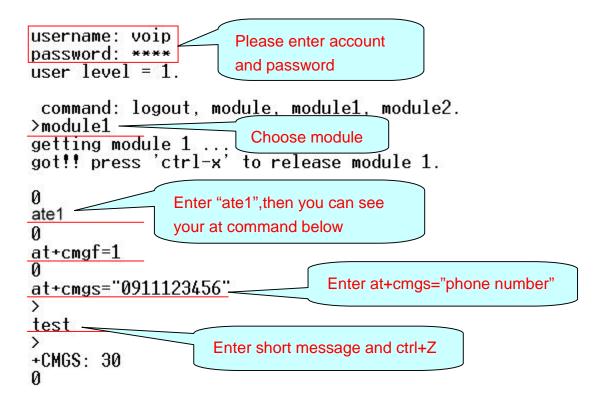
Telnet PORT Corresponding port as follows:

SLAVE 1:8023

SLAVE 2:8123

SLAVE 3:8223

SLAVE 4:8323



10.7 USSD SIM Balance Check via Telnet

5218 - 超銀終端機 6 6 6 6 7 6 7 6 7 8 8 8 7	
檔案·EP 編輯·EP 檢視·(V) 呼叫·C) 轉送·(I) 說明·EP	
<pre>username: voip password: **** user level = admin. command: logout, module1, module2, state1, state2, info. lmodule1 getting module 1; got!! press 'ctrl-x' to release module 1. 0 at+cusd=1,"_145*11#_15 0 +CUSD: 2,"Accepted",0 0 release module 1 2. Module command</pre>	
連線 00:01:43 ANSIW TCP/IP SCROLL CAPS NUM 描 列印	

- 1. USSD Request: Please enter USSD code for your operator to check balance
- 2. Module command:

Please enter "15" for Siemens BG2W module

Please enter "0" for Simcom module

4 You can check this information on main page in Module Description

After you send the USSD request, MV will receive the SMS from operator Please check the incoming SMS on SMS Agent

PORTech Your CTI Partner	SMS Reader	
Route	Index RemoteID	Date, Time
obile	2 01145009310000990016	11/08/26, 15:24:43
atus	帳單金額約1\$1836.0	~
tings	付款期限8/28	
d Settings	累計未付金額NT\$1836.0	
S Agent	劃撥帳號19037959)
Setting	帳單號碼4046247121	
erator Setting		
vork		12
Settings	Back	Delete
UN Setting		
pdate		
stem Authority		
ve Change		
boot		

Route	CUID	111 (0001 ~ 9999, Server mode)
Mobile	0010	(0001 - 5555, Server mode)
Status	SIM Card of M	lobile 1
Settings	Mode	🔿 Local 🔘 Bank 💿 Server
Fwd Settings	Mobile	ID: a0000000 Group: 1
SMS Agent	Card	ID: 60000000
Operator Setting	Bank URL	
Network	Server URL	59.125.1.191:1200
SIP Settings	Status	a000000@59.125.1.190:9292
STUN Setting	SIM Card of M	
Update	Mode	○ Local ○ Bank ⑧ Server
System Authority	Mobile	ID: a0000001 Group: 2
Save Change	Card	ID: b0000001
Reboot	Bank URL	
	Server URL	59.125.1.191:1200
	Status	a0000002@59.125.1.190:9292
		Submit Reset

10.8 SIM Setting

- CU ID: It's the ID for MV and SIM Server Transfer Protocol, within 1~9999. Each MV under same SIM Sever should setup different CU ID, and no reusing parameter. E.g. If you put "888" on 1st MV-378 that you can't use "888" on 2nd MV-378, and so on.
- 2. Mode
 - a. Local: Disable Remote SIM feature
 - b. Bank: Enable Remote SIM Bank feature, and manage SIM card on SBK-32 SIM Bank.
 - c. Server: Enable Remote SIM Server feature, and allocate SIM cards on SBK-32 SIM Bank.
- 3. Mobile
 - a. ID: Put in 8 digits (hexadecimal, also base 16), which used for GSM Module ID identification to Remote SIM protocol. User can define the ID. IF it's Server Mode, just leave it default. If it's Bank Mode, No reusing GSM Module ID for same SIM Bank.

- b. Group: Fill in SIM Group number for Remote GSM module. Server follow SIM Group Number to allocate SIM card to correspond GSM module
- 4. Card ID: Put in 8 digits (hexadecimal, also base 16), which used for SIM Card ID identification to Remote SIM protocol. User can define the ID. If it's in Server Mode, Card ID can be blank or default. As for Bank Mode, Card ID must be corresponding to SIM Card ID of SIM Bank.
- 5. Bank URL: If it's Bank Mode, please fill SIM Bank IP and Port Number. On other hand, please leave blank for Server Mode.
- 6. Server URL: If it's Server Mode, please fill SIM Server IP and Port Number. On other hand, please leave blank for Bank Mode.
- 7. Status: User can check the SIM Card ID of GSM module and IP, Port Number of SIM bank.

10.9 Operator Setting

PORTech Your CTI Partner	Operator Setting	
Dial Peer Route	Mobile 1, 2 💌	
Mobile	Mobile 1: Opreator ID (0: resume auto)	List
Status Settings Fwd Settings SMS Agent SIM Setting Operator Setting	Work Mode © Every time reset module ③ Manual Mobile 2: Opreator ID Work Mode © Every time reset module ④ Manual	Now List Now
Network		
SIP Settings	Submit Reset	
STUN Setting		
Update		
System Authority		
Save Change		
Reboot		

1. Operator ID: When GSM module is registered, user can click the List to show all available operators in that area. You will see like follows diagram.

lo	Status	Name	ID	Use
00	Current	Chunghwa Telecom (CHT)	46692	0
01	Forbidden	Far EasTone (FET)	46601	0
02	Forbidden	Pacific GSM 1800 (TCC)	46697	0
03				0
04				0
05				0
06				0
07				0

2. Work Mode:

a.Every time reset module:

Fill the assigned Operator ID, then press **Submit** bottom and save change. After reboot, GSM module will research the operator ID and registered the base station.

b.Manual:

Fill the assigned Operator ID, then press **Now** bottom. GSM module will search that Operator ID and registered after reboot.

10.10 Cell Info

It shows BTS (BCCH) cells of the cellular network and register to new BCCH selection. Support Quad band-BG2W, Quad band-M10 and firmware V10.185 above only.

Please work with this feature when the mobile status is "Stand by/Active". It detects the surrounding active cell, up to 7 cells and shows Cell ID, signal and best signal (RXIev). The No.0 shows the data of current registered cell. Follow by No.1 to No.6 cell is based on cell signal (best to low).

	-	select	мсс	LAC	Cell	BSIC	BCCH	RxLev
Dial Peer		0	46601	0871	546F	20	629	-75
Route		1	46601	0871	546E	20	661	-76
Mobile		2	46601	0871	0000	21	640	-81
Status		3	46601	0871	55C9	23	513	-86
Settings		_						
Fwd Settings		4	46601	0853	70AE	61	532	-89
SMS Agent		5	46601	0853	70AD	61	626	-92
SIM Setting		6	46601	0871	5278	46	649	-92
Operator Setting			40001	0071	5210	40	045	-52
Cell Info								
USSD					Refr	esh		
Network								
SIP Settings					LAC	Ce	II ID	BCCH
STUN Setting		Pref	ferred this C	ell	0000		0000	0
Update								
					Submit	Reset		

- MCC: Mobile Country Code
- LAC: Location Area Code
- Cell : Cell Identifier
- BSIC: Base Station Identity Code
- BCCH: Broadcast Control Channel
- RxLev: Received Signal level in dbm

How to Configure

1. You can choose a BCCH channel by clicking on the cell. The module will automatically register in the new BCCH.

E.g. If you would like to register BCCH channel on No.4 cell, please click no4 select like below.

Mobile	1 🗸					
select	MCC	LAC	Cell	BSIC	BCCH	RxLev
0	46601	0871	546F	20	629	-76
1	46601	0871	0000	20	661	-78
2	46601	0871	5470	21	640	-79
3	46601	0871	0000	23	513	-84
4	46601	0853	70AD	61	626	-89
5	46601	0853	70AE	61	532	-90
6	46601	0871	5278	46	649	-92

2. System will show the cell number information once you select on Preferred this Cell form. Please click the submit button and Save Change on left to restart the module.

select	MCC	LAC	Cell	BSIC	BCCH	RxLev
0	46601	0871	546F	20	629	-76
1	46601	0871	0000	20	661	-78
2	46601	087 <mark>1</mark>	5470	21	640	-79
3	46601	0871	0000	23	513	-84
4	46601	0853	70AD	61	626	-89
5	46601	0853	70AE	61	532	-90
6	46601	087 <mark>1</mark>	5278	46	649	-92
			Refr	esh		
Pref	erred this C	ell 🤇	LAC 0853		ii id 70AD	626
		(Submit	Reset	1	

After system restart and turn to Standby, please check on No.0 cell and confirm the current registered cell you selected. At the point, the GSM module won't provide the data of surrounding cell signal, but shows -110dbm on No.1 to No.6 RxLev, which means GSM signal 0.

elect	46601	LAC 0853	Cell 70AD	BSIC 61	BCCH 626	RxLev -88
1	46601	0871	546F	20	629	-110
2	46601	0871	546E	20	661	-110
3	46601	0871	0000	23	513	-110
4	46601	0853	0000	61	532	-110
5	46601	0853	0000	23	656	-110
6	46601	0871	0000	27	667	-110

3. If you would like to research all the surrounding BCCH cells again, please cancel Preferred this Cell selection first and send Submit, Save Change to restart the gateway. That, System can detect the surrounding active cell, up to 6 cells and display Cell ID, signal and best signal (RXlev).

elect	46601	LAC 0871	Cell 546E	BSIC 20	BCCH 661	RxLev -76
0	40001	0071	940E	20	001	-10
1	46601	0871	546F	20	629	-77
2	46601	0871	5470	21	640	-79
3	46601	0871	0000	23	513	-83
4	46601	0853	70AE	61	532	-90
5	46601	0853	70AD	61	626	-89
6	46601	0871	5278	46	649	-92 /

10.11 USSD (Unstructured Supplementary Service Data)

You can check USSD screen for SIM balance remaining and SIM recharge (add value) automatically. Please work with this feature when the mobile status is "Stand by/Active". And ensure your Service provider has given you a USSD string(Command) for checking SIM Balance and Recharge the SIM Card.

Route		
Mobile	Rx Decoder: none	
Status	Balance	
Settings	Cmd 1: *123*11#	Send
Fwd Agent		
SMS Agent		
SIM Setting	Recharge	
Operator Setting		Send
USSD)	Cmd 2: *145*11#	Send
Network	C1F1B80CA797C9	
SIP Settings	Checking	
STUN Settings	Cmd 3: at+cusd=1,"*145*11#",15	Send
Update	÷	
System Authority	Submit Reset	
Save Change		

1. Balance (SIM balance remaining)

Step1: Enter Balance checking USSD command in column

Step 2: Click Send button

When selected, system will check the balance of SIM and display the reply of receive message as below

step2 <		
(Send)		
->receive message		

2. Recharge (add value)

Step1: Enter the Recharging USSD command in column Step 2: Click Send button

When selected, system will display the reply of receive message as below

SIEDZ
(Send)
receive message

3. Checking (If above ways are failed, please select this)

Step 1: Enter the complete AT command in Cm3 column

Ex. AT+CUSD=1,*145*11#,15

Step 2: Click Send button

When selected, system will display the reply of receive message as below

Send
message

4. Rx Decoder

Route		
Mobile	Rx Decoder: none	
Status	Balance ASC7	
Settings	Cmd 1: *123*11#	Send
Fwd Agent		
SMS Agent		
SIM Setting	Recharge	
Operator Setting	Cmd 2: *145*11#	Send
USSD		Gend
letwork	C1F1B80CA797C9	
SIP Settings	Checking	
STUN Settings	Cmd 3: at+cusd=1,"*145*11#",15	Send
Update	· · · · ·	
System Authority	Submit Reset	
Save Change		

a. None: GSM Format (Default)b. ASC7: ASCII 7bitc.UCS2: Unicode 16bit

When user select default GSM Format(None), it may not receive correct GSM code due to the different operator or GSM module/chipset. Please check below example,

Balance		
Cmd 1: *123*1	1#	Send
	-	
Recharge		
Cmd 2: *145*1	1#	Send
	C1F1B80CA	79709
	CII IDOUCA	

In this case, user need to select other RX Decoder (ASCII or UCS2) to receive correct message.

For Example,

None format: When user send command, "*145*11#", the return message show on system, "C1F1B80CA797C9"

x Decoder: none		
Balance		
Cmd 1: *145*11#	2	Send

ASC7 Format: In this format, the return message is "Accepted"

Rx Decoder: ASC7 V	
Balance	
Cmd 1: *145*11#	Send
Accepted	

11. Network

In Network you can check the Network status, configure the WLAN Settings, LAN Setting and SNTP settings.

11.1 Network Status: You can check the current Network setting in this page.

PORTech ₁	Master	WAN Interface	LAN Interface
our CTI Partner	Туре	Fixed IP Client	Fixed IP Clien
	IP	192.168.0.111	192.168.33.25
	Mask	255.255.255.0	255.255.255.0
te	Gateway	192.168.0.254	192.168.33.25
	MAC	00037E007477	00037E004332
bile			
vork	Device 1	WAN Interface	LAN Interface
	Туре	Fixed IP Client	-
si Settings	IP	192.168.33.102	5
P Settings	Mask	255.255.255.0	
Joeungs	Gateway	192.168.33.254	5
Settings	MAC	00037E003F31	÷
N Setting			
te	Device 2	WAN Interface Fixed IP Client	LAN Interface
m Authority	Type IP	192,168,33,104	5
	Mask	255.255.255.0	-
Change		192.168.33.254	-
ot	Gateway		-
	MAC	00037E003F33	
	Device 3	WAN Interface	LAN Interfact
	Туре	Fixed IP Client	-
	IP	192.168.33.106	
	Mask	255.255.255.0	-
	Gateway	192.168.33.254	-
	MAC	00037E001FE4	<u></u>
	Device 4	WAN Interface	LAN Interface
	Туре	Fixed IP Client	÷
	IP	192.168.33.108	2
	Mask	255.255.255.0	
	Gateway	192.168.33.254	-
	MAC	00037E001FE6	-

11.2 WAN Settings: WAN IP (Master) Default: 192.168.0.100 Slaver1: Master IP: 8080 Slaver2: Master IP: 8180 Slaver3: Master IP: 8280 Slaver4: Master IP: 8380 WAN IP Corresponding port 5064 5066 5068 5070 5072 5074 5076 5078

Your CTI Partner	WAN Se	ettings
Dial Peer	WAN Setting	
Route	IP Type	● Fixed IP ● DHCP Client ● PPPoE
	Master IP	192.168.0.115
Mobile	Mask	255.255.255.0
Network	Gateway	192.168.0.254
Status	DNS Server1	168.95.192.1
WAN Settings SNTP Settings	DNS Server2	168.95.1.1
SIP Settings	MAC	00037e005a3a
STUN Setting	PPPoE Setting	
Update	User Name	
System Authority	Password	
Save Change		
Reboot		Submit Reset

- (1) The TCP/IP Configuration item is to setup the WAN port's network environment. You may refer to your current network environment to configure the system properly.
- (2) The PPPoE Configuration item is to setup the PPPoE Username and Password. If you have the PPPoE account from your Service Provider, please input the Username and the Password correctly.
- (3) The Bridge Item is to setup the system Bridge mode Enable/Disable. If you set the Bridge On, then the two Fast Ethernet ports will be transparent.
- (4) When you finished the setting, please click the Submit button.

11.3 SNTP Settings:

SNTP Setting function: you can setup the primary and second SNTP Server IP Address, to get the date/time information. Also you can base on your location to set the Time Zone, and how long need to synchronize again. When you finished the setting, please click the Submit button.

PORTech Your CTI Partner	SNTP Sett	ings
Dial Peer Route	SNTP:	⊙ On ◯ Off
Mobile	Primary Server:	time.windows.com
Network	Secondary Server:	208.184.49.9
Status WAN Settings SNTP Settings	Time Zone: Sync. Time:	GMT + • 08 • : 00 • (hh:mm) 0 : 6 : 0 (dd:hh:mm)
SIP Settings STUN Setting Update		Submit Reset
Save Change Reboot		

12. SIP Setting

In SIP Setting you can setup the Service Domain, Port Settings, Codec Settings, RTP setting, RPort Setting and Other Settings. If the VoIP service is provided by ISP, you need to setup the related information correctly then you can register to SIP Proxy Server correctly.

12.1 Service Domain Setting

In Service Domain Function you need to input the account and the related information in this page please refer to your ISP Provider. You can register three SIP accounts. You can dial the VoIP phone to your friends via first enable SIP account and receive the phone from the tree SIP account.

Your CTI Partner	Service Do	ervice Domain Settings	
Route	Mobile 1 💌		
Mobile	Realm 1 (Default)		
Network	Active:	💿 ON 🔘 OFF	
SIP Settings	Display Name:	803	
Service Domain	User Name:	803	
Port Settings	Register Name:	803	
Codec Settings	Register Password:		
Codec ID Setting			
DTMF Setting	Domain Server:		
RPort Setting	Proxy Server:	192.168.0.1	
SIP Responses Other Settings	Outbound Proxy:		
	Status:	Registered	
Update	Realm 2		
System Authority	Active:	○ ON ③ OFF	
Save Change	Display Name:		
Reboot	User Name:		
	Register Name:		

First you need to click Active to enable the Service Domain, and then you can input the following items.

- (1) Choose Mobile 1, 2, 3 or 4
- (2) Display name: you can input the name you want to display.
- (3) User name: you need to input the User Name get from your ISP.
- (4) Register Name: you need to input the Register Name get from your ISP.
- (5) Register Password: you need to input the Register Password get from ISP.
- (6) Domain Server: you need to input the Domain Server get from your ISP.
- (7) Proxy Server: you need to input the Proxy Server get from your ISP.
- (8) Outbound Proxy: you need to input the Outbound Proxy get from your ISP. If your ISP does not provide the information, then you can skip this item.
- (9) You can see the Register Status in the Status item.
- (10) When you finished the setting, please click the Submit button. Remember to click "Save Charge"

Register VoipBu	ister
Realm 1 (Default)	
Active:	€ On C Off
Display Name:	jenny0922
User Name:	jenny0922 Your Voipbuster username
Register Name:	jenny0922
Register Password:	**** Your Voipbuster password
Domain Server:	
Proxy Server:	194.221.62.207 Proxy Server's IP
Outbound Proxy:	
Status:	Registered .

Example:

12.3 Ports Setting

Your CTI Partner	Ports	Setting	
Route	Internal Dia	I Peer Port: 5060	(1024~19900)
Mobile		SIP Port (10)	24~19900) RTP Port (20000~59900)
Network	Mobile 1	5064	20004
SIP Settings	Mobile 2	5066	20006
Service Domain	Mobile 3	5068	20008
Port Settings Codec Settings	Mobile 4	5070	20010
Codec ID Setting	Mobile 5	5072	20012
DTMF Setting RPort Setting	Mobile 6	5074	20014
SIP Responses	Mobile 7	5076	20016
Other Settings STUN Setting	Mobile 8	5078	20018
Update	Submit	Report	
System Authority	Submit	Reset	
Save Change			
Reboot			

In Ports Setting, you can change dial peer port, SIP port, and RTP port. Internal Dial Peer Port: default = **5060** (*important* this port number can't coincide with SIP port or RTP port)

SIP port: default = ch1:5064 ch2:5066 ch3:5068...etc (*important* this port number can't coincide with dial peer port or RTP port)

You can only change the port number on Ch1; other Channels will be changed automatically

RTP port: default = ch1:20004 ch2:20006 ch3:20008...etc (*important* this port number can't coincide with dial peer port or SIP port)

You can only change the port number on Ch1; other Channels will be changed automatically

12.3 Codec Settings:

You can setup the Codec priority, RTP packet length in this page. You need to follow the ISP suggestion to setup these items. When you finished the setting, please click the Submit button.

Codec Priority 1:	Codec Priority
Codec Phoney 1.	G.711 u-law 🗸
Codec Priority 2:	G.711 a-law
and the second sec	G.723 V
	G.729
and the second second	
Codec Priority 5:	G.726 - 16 💌
Codec Priority 6:	G.726 - 24 💌
Codec Priority 7:	G.726 - 32 💌
Codec Priority 8:	G.726 - 40 💌
	RTP Packet Length
G.711 & G.729:	20 ms 💌
G.723:	30 ms 💌
	G.723 5.3K
G.723 5.3K:	🔿 On 💿 Off
	Voice VAD
	Codec Priority 3: Codec Priority 4: Codec Priority 5: Codec Priority 6: Codec Priority 7: Codec Priority 8: G.711 & G.729:

12.4 Codec ID Setting

You can setup the Codec ID in this page.

POR Your CT	Tech Partner
Route	
Mobile	
Network	
SIP Setting	s
Service Don Port Settings Codec Settin Codec ID Se DTMF Settin RPort Settin SIP Respon Other Settin	s ngs etting g g ses
_ Update	
System Auth	ority
Save Chang	e
Reboot	

Codec ID Setting

You could set the value of Codec ID in this page.

Codec Type	ID		Default Value
G726-16 ID:	23	(95~255)	23
G726-24 ID:	22	(95~255)	22
G726-32 ID:	2	(95~255)	2
G726-40 ID:	21	(95~255)	21
RFC 2833 ID:	101	(95~255)	I 101

Submit Reset

12.5 DTMF Setting		
For CTI Partner	DTMF S	Setting
Dial Peer		DTMF Transfer Mobile to LAN
Route	Format	
Mobile		Mobile DTMF Detected
Network	Duration	-1 (0 ~ 999, -1: unlimit, unit: 1s) .
SIP Settings	Debounce	80 (40 ~ 500, default: 80 , unit: 10ms).
Service Domain Port Settings Codec Settings Codec ID Setting	Submit R	eset
DTMF Setting RPort Setting SIP Responses Other Settings		
STUN Setting		
Update		
System Authority		
Save Change		
Reboot		

- 1. Format:
 - a. 2833: Default RFC2833, the type of DTMF Data Transfer Format
 - b. Inband: The Type of Inband DMTF Data Transfer Format
- c. SIP Info: The Type of SIP-Info DMTF Data Transfer Format;
- Duration: Default is -1. It's the duration for MV-374/MV-378 to defect sender's DTMF. If the parameter is 0, MV-374/MV-378 won't detect sender's DTMF. Parameter is 0~999 seconds. After that duration, MV-374/MV-378 won't detect DTMF.
- 3. Debounce: Default is 80ms.User can adjust for own. If DTMF is adding more digits, please increase parameter over 80. If DMTF is lost digit, please decrease parameter less than 80.

12.6 RPort Function:

You can setup the RPort Enable/Disable in this page. Please follow your ISP information to make the settings. When you finished the setting, please click the Submit button.

ORTech	RPort Set	RPort Setting	
	Mobile 1, 2 💌		
e			
rk	RPort of Mobile 1:	💿 On 🔘 Off	
	RPort of Mobile 2:	💿 On 🔘 Off	
ettings			
)omain		Submit Reset	
gs			
ings			
Betting			
ting ing			
nses			
igs			
uthority			
nge			

12.7 SIP Responses					
PORTech Your CTI Partner	SIP Responses Setting				
Dial Peer	Response on port busy.				
Route	0 486	Busy here			
Route	503	Service unavailable			
Mobile					
Network		SIP Responses			
	OON ⊙OFF	180 Ringing (Force to ON, if 183 was OFF.)			
SIP Settings	⊙ ON ○ OFF	183 Session Progress			
Service Domain		Call data to server	_		
Port Settings		Send Call Events to Data Server			
Codec Settings	⊙Yes ○No				
Codec ID Setting	Data ID	Mv111 -X			
DTMF Setting	Data Server	123.204.183.239:5020	(URL:Port)		
SIP Responses					
Other Settings	Submit				
STUN Setting					
Update					
System Authority					

12.7.1 486(busy here), 503(Service unavailable):

When Device is busy, you can select 486 or 505 to response to SIP.

12.7.2 180 Ring on/off:

LAN TO MOBILE two stage dialing can be turn off, therefore there will be no the Ring Back Tone, all the phone call will be transferred to prompt voice directly. (For this function, 183 must be turn on)

12.7.3 183(Session Progress)

[It means "on progressing"]: When you turn 183 on, it means you can hear the prompt voice while GSM side is busy we recommend you to turn this on if you use SIP Proxy.

12.7.4 Call data to server(CDR)

MV can provide Call Detail Record (CDR) for traffic and accounting management. User need to download external Dial Peer software on PC and can monitor traffic.

Data ID: MV will create one default Data ID

Data Server: Please fill the PC's IP, which is executed External Dial Peer Software

12.8 Other Settings

Other Settings: you can setup the Hold by RFC and QoS in this page. To change these settings, please follow your ISP information. When you finished the setting, please click the Submit button. The QoS setting is to set the voice packets' priority. If you set the value higher than 0, then the voice packets will get the higher priority to the Internet. But the QoS function still need to cooperate with the others Internet devices.

PORTech Your CTI Partner	Other Setting	S
Route	Mobile 1, 2 💌	
Mobile		
	Hold by RFC of Mobile 1	🛇 On 💿 Off
Network	Hold by RFC of Mobile 2	🔘 On 💿 Off
SIP Settings		
Service Domain	Voice QoS:	40 (0~63)
Port Settings	SIP QoS:	40 (0~63)
Codec Settings	SIP Expire Time:	300 (60~86400 sec)
Codec ID Setting	2	
DTMF Setting		Submit Reset
RPort Setting		Sublinit (Keset
SIP Responses		
Other Settings		
NAT Transform		
Update		
System Authority		
Save Change		
Reboot		

13. STUN Setting

In NAT Trans. you can setup STUN and uPnP function. These functions can help your VoIP device working properly behind NAT.

13.1 STUN Setting: you can setup the STUN Enable/Disable and STUN Server IP address in this page. This function can help your VoIP device working properly behind NAT. To change these settings please following your ISP information. When you finished the setting, please click the Submit button.

PORTech Your CTI Partner	Public ST	UN Setting		
Route	Public STUN	◯ On ③ Off		
Mobile	STUN Server	stun.xten.com		
Network	STUN Port	3478 (1024~65534)		
SIP Settings				
STUN Setting		Submit Reset		
Update				
System Authority				
Save Change				
Reboot				
Public STUN OFF \rightarrow Default is OFF; While MV-374/MV-378's WAN Setting is in				
Static IP or Private IP please selects Public STUN OFF. Public STUN ON \rightarrow While MV-374/MV-378 is working under Firewall or behind NAT. It will cause SIP can't register, or one side				

communicate, please select Public STUN ON.

14. Update

In Update you can update the system's firmware to the new one or the factory reset to let the system back to default setting.

14.1 Update firmware

You can download new firmware from here, and follow those steps <u>https://www.portech.com.tw/p3-HowtoupdateMV-374.asp</u>

NOTE: Please open the webpage from Internet Explorer, not compatible with FF or Google Chrome

14.1.1 MV-374 Need to update firmware for 3 times (Slave1, Slave2, and Master)
Step 1: Slave 1: 192.168.0.100.8080, please update the firmware
Step 2: Slave 2: 192.168.0.100:8180, please update the firmware
Step 3: MASTER: 192.168.0.100 please updates the firmware

14.1.2 **MV-378**

Need to update firmware for 5 times (Slave1, Slave2, Slave3, Slave4, and Master) Step 1: Slave 1: 192.168.0.100:8080 please update the firmware Step 2: Slave 2: 192.168.0.100:8180 please update the firmware Step 3: Slave 3: 192.168.0.100:8280 please update the firmware Step 4: Slave 4: 192.168.0.100:8380 please update the firmware Step 5: MASTER: 192.168.0.100 please update the firmware

Important

1. After you upgrade all the firmware, please click Default Setting on 192.168.0.100

2. Please do not change firmware's files name.

PORTech Your CTI Partner	Update Firmware
Dial Peer Route	Ver = s10.10 , GZ = nat , PCB = NAT_V1A .
Mobile	Code Type: RISC >> File Location: 瀏覽
SIP Settings STUN Setting	Submit Reset
Update	
New Firmware Default Settings System Authority Save Change	
Reboot	

- (1) Select the firmware code type, Risc code only.
- (3)Click the "Browse" button in the right side of the File Location or you can type the correct path and the filename in File Location blank.
- (4)Select the correct file you want to download to the system then click the Update button.
- (5) Please click update/default setting after update firmware

14.2 Restore Default Settings

In this page: Update/ Default Settings, you could restore the factory default settings to the system. All setting will restore default setting. <u>The device IP will back to user original IP, but not the default IP.</u>

Factory all: all setting includes IP will restore default setting.

PORTech Your CTI Partner	Restore Default Settings	
Dial Peer		
Route	Restore default settings: default	
Mobile	Restore factory all settings factoryAll (included all IP address)	
	Restore factory all settings: factoryAll (included all IP address)	
Network		
SIP Settings		
STUN Setting		
Update		
New Firmware		
Default Settings		
System Authority		
Save Change		
Reboot		

15. System Authority

In System Authority you can change your login name and password.

Your CTI Partner	System Au	
	You could change the I	
Route		
Mobile	New username:	
	New password:	
Network	Confirmed password:	
SIP Settings		
NAT Transform		
Update		
System Authority		
Save Change		
Reboot		

System	Authority
2	1

login username/password in this page.

ame:		
vord:		
password:		
	Submit Reset	

16. Save Change

In Save Change you can save the changes you have done. If you want to use new setting in the VoIP system, you have to click the Save button. After you click the Save button, the system will automatically restart and the new setting will effect.

Your CTI Partner	Save Changes
	You have to save changes to effect them.
Route	
Mobile	Save Changes: Save
Network	
SIP Settings	
NAT Transform	
Update	
System Authority	
Save Change	
Reboot	

17. Reboot

Reboot function you can restart the system. If you want to restart the system, you can just click the Reboot button, and then the system will automatically.

Your CTI Partner	Reboot System You could press the reboot button to restart the system.
Route	
Mobile	Reboot system: Reboot
Network	
SIP Settings	
NAT Transform	
Update	
System Authority	
Save Change	
Reboot	

18. Specification

18.1 Protocols SIP (RFC2543, RFC3261) 18.2 TCP/IP IP/TCP/UDP/RTP/RTCP/ CMP/ARP/RARP/SNTP **DHCP/DNS** Client IEEE802.1P/Q ToS/DiffServ NAT Traversal **STUN** uPnP **IP** Assignment Static IP DHCP **PPPoE** 18.3 Codec G.711 u-Law G.711 a-Law G.729A G.729A/B 18.4 Voice Quality VAD CNG AEC, LEC

Packet loss

18.5 GSM (MV-374/MV-378)

Quad Band: 900/1800/1900/850MHZ 3G/UMTS: for all world and Japan (SoftBank and Docomo) 3G: EDGE/GPRS 850, 900, 1800, 1900 MHz / HSDPA/UMTS 850, 1900, 2100 MHz

CDMA 2000(800MHZ/1900MHZ)

Please note

1. Most CDMA -2000 operators don't offer Answer signal.

So VoIP to Mobile, MV-378 will connect soon.

CDMA -2000 operators will start billing soon. It doesn't wait mobile side answer

2. CDMA Version doesn't support SMS Feature and 180/183 unavailable

3. CDMA version doesn't have Remote SIM feature

19. Simple Steps

Step 1. Change the Network setting as you need (Network/network setting) Step 2. Register SIP proxy Server or Asterisk or VoipBuster as you need (sip setting/service domain)

Step 3. Set Mobile setting –adjust your gain as you need Step 4. Set Route (**request**)

mo	bile to Lan:
(1)	*,*>it is two stage dialing.
	when mobile call in,MV-37x will provide dial tone and you can enter ip or asterisk extension or phone number.
	 If you want to enter phone number, please note your asterisk need to have route of destination number.
(2)	*, specific extension or IP or phone number
	when mobile call in,MV-37x will connect with this specific extension or IP or phone number auto
	* If you want to set specific phone number, please note your asterisk need to have route of destination number.
Lar	n to Mobile:
(1)	*,*>it is two stage dialing.
	When lan phone call in, MV-37x will provide dial tone and you can enter mobile number.
(2)	*, specific mobile number
	When lan phone call in, MV-37x will connect with the specific mobile number auto.
(3)	*,#>It is 1 stage dialing
	When Lan phone and MV-37x both register Asterisk, you can dial any destination number from Lan phone directly.
	 Please note: Asterisk need to set route of destination number that dial out from MV-37x

* All changes both need to click "save and change"

20. Appendix: Setup MV-37x with Asterisk

MV-37x Settings

Your CTI Partner	ľ
Route	
Mobile	
Status Settings Fwd Settings SMS Agent	
Network	
SIP Settings	
STUN Setting	
Update	
System Authority	
Save Change	
Reboot	

Mobile Voip

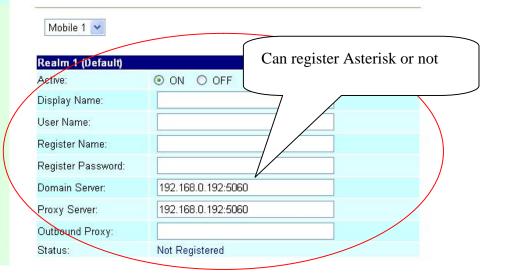
Route
Mobile
Network
SIP Settings
Service Domain Port Settings Codec Settings Codec ID Setting DTMF Setting RPort Setting SIP Responses
Other Settings
STUN Setting

Mobile Setting

Mobile 1, 2 💌

VoIP Tx Gain: LAN Dialtone Vol:	9 (0~12) 9 (0~12)	VoIP Rx Gain: Asterisk v	vant to transfer
Mobile 1 💿 (ON OFF	· •	ase choose Tel/7
Routing Range	0 to 49 (0~,	(Not Reg)	
CODEC Tx Gain:	6 (0~7)	COLC RX Gain:	6 (0~7)
SIP From:	Tel/Tel (Not Reg)	Answer Delay	0 (0~15)
CLID Presentation	O Suppression	Invocation	
Mobile PIN Code:	On 🔲 Code:	Confirmed:	
LAN Answer Mode	Answered O A	Alerted 🔘 Income	

Service Domain Settings



Route
Mobile To Lan Settings Mobile To Lan Speed Dia Lan To Mobile Settings Dial Peer Status
Mobile
Network
SIP Settings
STUN Setting
Update
System Authority
Save Change
Reboot

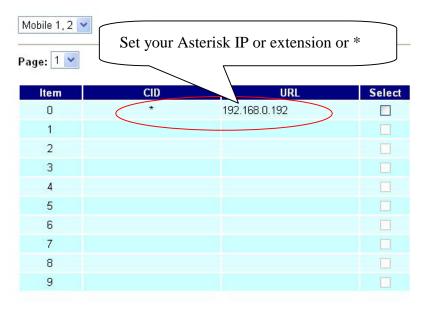
ech

IT CTI Parto

Pl

PORTech Your CTI Partner
Route
Mobile To Lan Settings Mobile To Lan Speed Dial Lan To Mobile Settings Dial Peer Status
Mobile
Network
SIP Settings
STUN Setting
Update
System Authority
Save Change

Mobile To LAN Table



LAN To Mobile Table

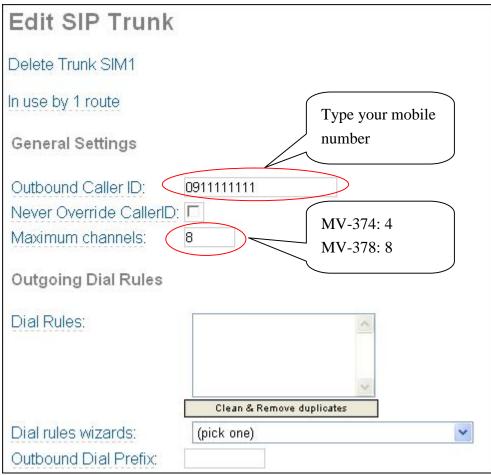
Mobile 1, 2 💙		As Ast Route	erisk GSM	
ltem	URL		Call Num	Select
0 🤇	*	#		
1				
2				
3				
4				
5				
6				
7				
8				
9				

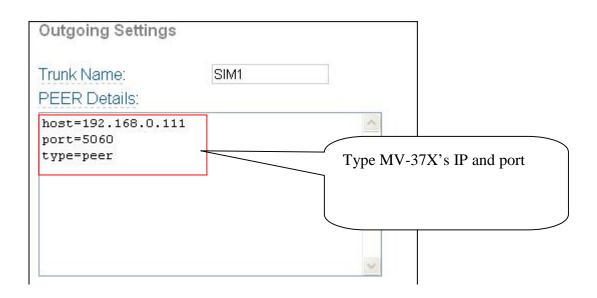
PORTech Your CTI Partner	Dial Peer Setting				
Dial Peer	Transfer SIP Message				
Status	⊖Yes ⊙No	Replace contact to Dial Peer.			
Settings		SIP Response when all busy.			
Route		Busy Everywhere (default)			
Mobile	0 408	Request Timeout			
Network		Dial Peer			
SIP Settings	Working Mode	O QFF ⊙ Internal ○ External			
STUN Setting	External <u>URL</u>	192.168.0.156:5060 (<u>Dial Peer</u> for XP)			
Update					
System Authority	Submit Reset				
Save Change					
Reboot					

PORTech Your CTI Partner	Ports Setting				
Route	Internel Die	I Peer Port: 5060 (1024~19)	000)		
Mobile	Internal Dia	Il Peer Port: 5060 (1024~19)	900)		
Network		SIP Port (1024~19900)	RTP Port (20000~59900)		
SIP Settings	Mobile 1	5064	20004		
Service Domain Port Settings	Mobile 2 Mobile 3	5066 5068	20006		
Codec Settings	Mobile 4	5070	20010		
Codec ID Setting DTMF Setting	Mobile 5	5072	20012		
RPort Setting	Mobile 6	5074	20014		
SIP Responses Other Settings	Mobile 7	5076	20016		
STUN Setting	Mobile 8	5078	20018		
Update System Authority	Submit	Reset			

Don't forget to Save changes and then reboot

Asterisk / Trixbox setting Add SIP Trunk:







Frequency: Quad Band:900/1800/1900/850MHZ GSM Module use Simcom sim340 Compliant to GSM phase 2/2+ -Class 4 (<u>2W@850/900</u> MHz) -Class 1 (<u>1W@1800/1900</u> MHz)

15.21

Federal Communications Commission (FCC) Statement

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

15.105(b)

Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions:

1) this device may not cause interference and

2) this device must accept any interference, including interference that may cause undesired operation of the device.

FCC RF Radiation Exposure Statement:

- 1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- 2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.



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